

Type of Confirmation		Request made by	Standard SLA	Normal Service Fee	Express Service Fee (1 Working Day)
1	<b>Month-end/Year-end Confirmations</b> - Retail - Non PRV - Standard Format	Customers	3 Working Days	Rs. 500.00	Rs. 750.00
2	<b>Month-end/Year-end Confirmations</b> - Retail - PRV - Standard Format	Customers	1 Working Day		Rs. 500.00
3	<b>Month-end/Year-end Confirmations</b> - Corporate and SME Institutions - Account Level - Standard Format	Customers	3 Working Days	Rs. 750.00	Rs. 1,250.00
4	<b>Month-end/Year-end Confirmations</b> - Corporate and SME Institutions - Comprehensive - Standard Format	Customers	3 Working Days	Rs. 1,500.00	Rs. 2,500.00
5	<b>Balance Confirmations for Visa Purposes</b> - All Customers - Standard Formats	Customers	Within 1 Working Day. Requests received after 12pm will be processed the next day		Rs. 750.00
6	<b>Confirmations for Visa Purposes</b> - All Customers - Special Format	Customers	Within 1 Working Day. Requests received after 12pm will be processed the next day		Rs. 1,500.00
7	<b>Confirmations as of a non- month-end</b> - Retail - Standard Format	Customers	10 Working Days		Rs. 1,500.00
8	<b>Confirmations as of a non- month-end</b> - Corporate and SME Institutions - Account Level - Standard Format	Customers	10 Working Days		Rs. 2,500.00