

Important Notice

Dear Valued Client,

We are in the process of upgrading our Corporate Online Banking Platform (eWindow). The new platform will be accessible on Friday, the 20th January 2023.

The eWindow platform will be offline from Friday, the 13th January 2023.

Therefore, all the online transactions must be completed by Thursday, the 12th January 2023.

Important notes;

- All unauthorized entries and transaction templates as of close of business - January 13, 2023 (if any) will be removed from the system.
- The migrated users will receive the new password via an email link to their registered email address with the Bank. Your current user ID(s) will remain unchanged.
- Should you require to get any payment processed during the above-mentioned downtime, kindly send such requests along with a duly signed letter.
- For bulk SLIPS files, you may use the attached Excel formats (NDB-to-NDB transactions and Other Banks SLIPS) and forward the same along with the duly authenticated/signed cover letter, at least one day prior to the payment value date.

Should you require any further clarifications, please feel free to call us or email us at neoscorporate@ndbbank.com;

Tel: 011244 8448

Ext: 33248 / 33230 / 33125

We look forward to your continued support and cooperation during this transition.

Transaction Banking

National Development Bank PLC