

NDB Travel Pal Web Portal



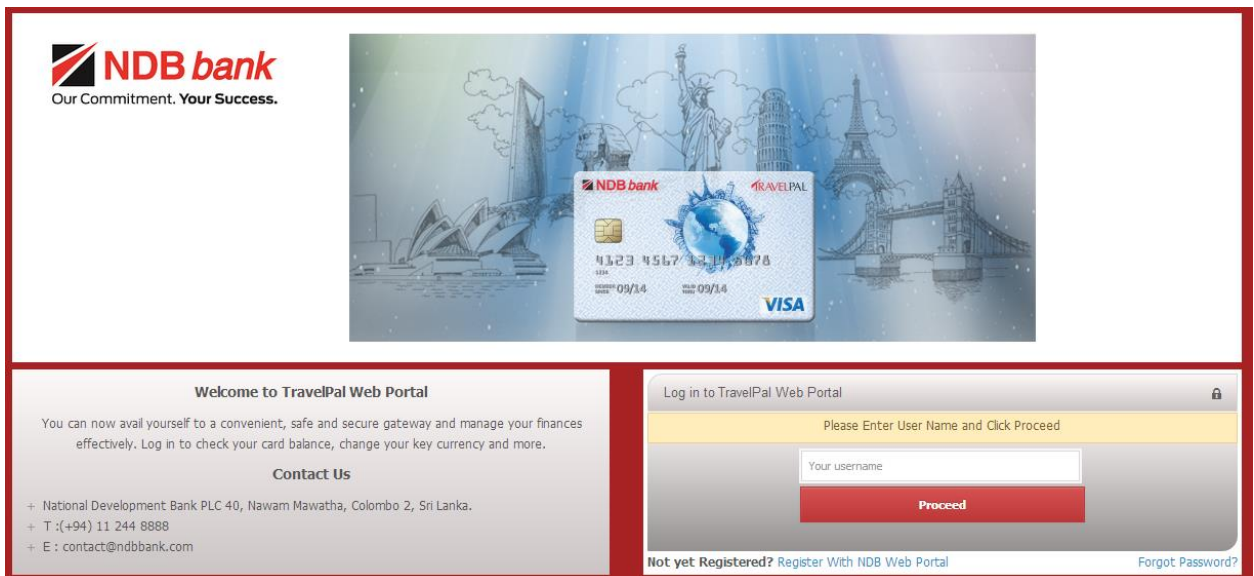
National Development Bank PLC

- **NDB Travel Pal Web Portal allows you to;**
 - View Transaction History
 - Check your Travel Pal Balance
 - Change the Default Currency Account

- **Compatible Web Browsers;**
 - IE 10.0 or above
 - Google Chrome 35 or above
 - Firefox 15 or above
 - Opera 23 or above

➤ Visit www.travelpal.ndbbank.

Figure 01 - Login Page;



- **Get registered with your ACTIVE status Travel Pal card (Please call NDB Call Center (+94)11 244 8888 to active your Card.) by submitting all the required information as per the given guidelines.**

On the Web Portal Landing screen (Figure 1), you may click on the “Register for NDB WEB Portal” button.

Figure 1.1 - Login Page;

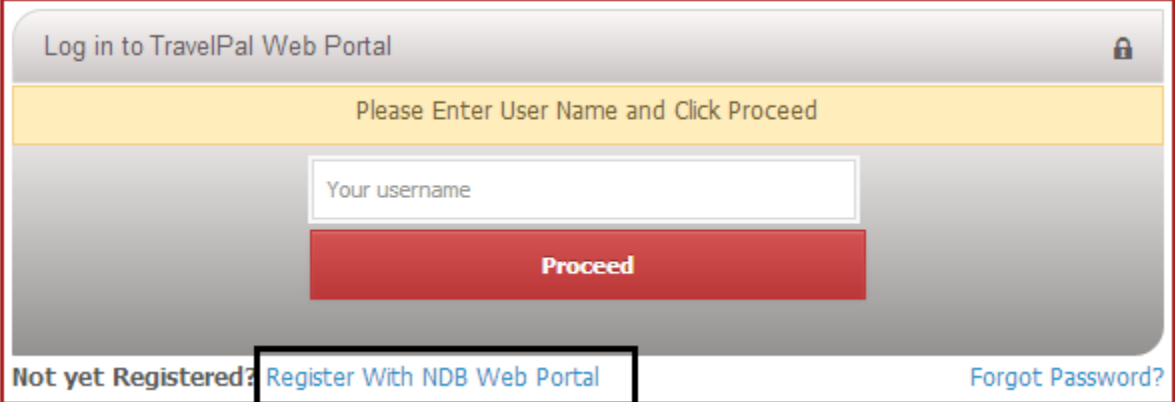


Figure 1.2 - Login Page;



Figure 02- Registration Screen;

Online Registration for Web Portal

Web Portal Activation and User Registration

Card No	:	<input type="text"/>	*
CVV2 No	:	<input type="text"/>	*
User Name	:	<input type="text"/>	*
Security Code	:	<input type="text"/>	*
<small>(Please enter 6 character alphabetic value for security code. This is used for forget password security check)</small>			
Gender	:	<input type="text" value="---Select a Gender---"/>	*
Title	:	<input type="text" value="---Select a Title---"/>	*
First Name	:	<input type="text"/>	*
Middle Name	:	<input type="text"/>	
Last Name	:	<input type="text"/>	*
Mother's Maiden Name	:	<input type="text"/>	*
Address Line 1	:	<input type="text"/>	*
Address Line 2	:	<input type="text"/>	
City	:	<input type="text"/>	*
State	:	<input type="text"/>	
Zip Code	:	<input type="text"/>	
Country	:	<input type="text" value="Sri Lanka"/>	
Home Phone No	:	<input type="text"/>	
Office Phone No	:	<input type="text"/>	
Mobile Phone No	:	<input type="text"/>	*
Email	:	<input type="text"/>	*
NIC/Passport Number	:	<input type="text"/>	*
<input type="text" value="40a7e"/>			
Enter Characters as you see in the picture above Note: Characters are case sensitive			
Confirm Captcha	:	<input type="text" value="Captcha"/>	*

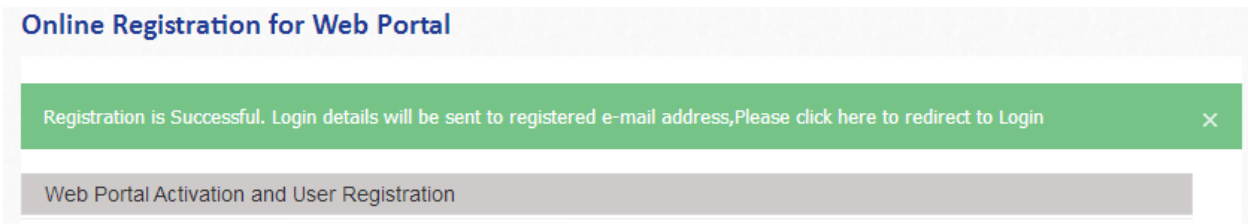
National Development Bank PLC
Travel Card
Terms and Conditions

Terms and Conditions
The following terms and conditions ("Terms and Conditions") apply to the TravelPal Card facility provided by the National Development Bank PLC.

Accept Terms and Conditions:

Note: The security code will help you to recover the password

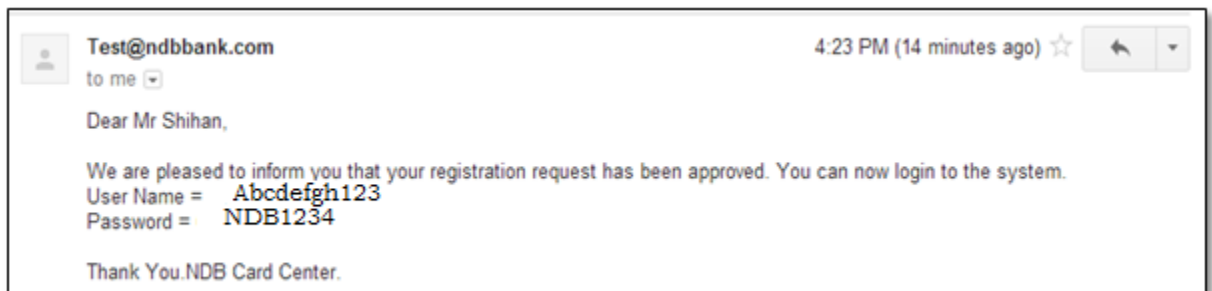
Figure 2.1- Registration Success Message;



- **You may receive an e-mail to your registered e-mail address with your User Name and Password.**

Note: This E-mail is a system generated and please do not reply to that e-mail. Please call our NDB Call Center for any inquiries

Figure 2.2 – Email with Login Details;



- **Log into your Web Portal Account with your User Name and Password**

Figure 03- Login Screen I;

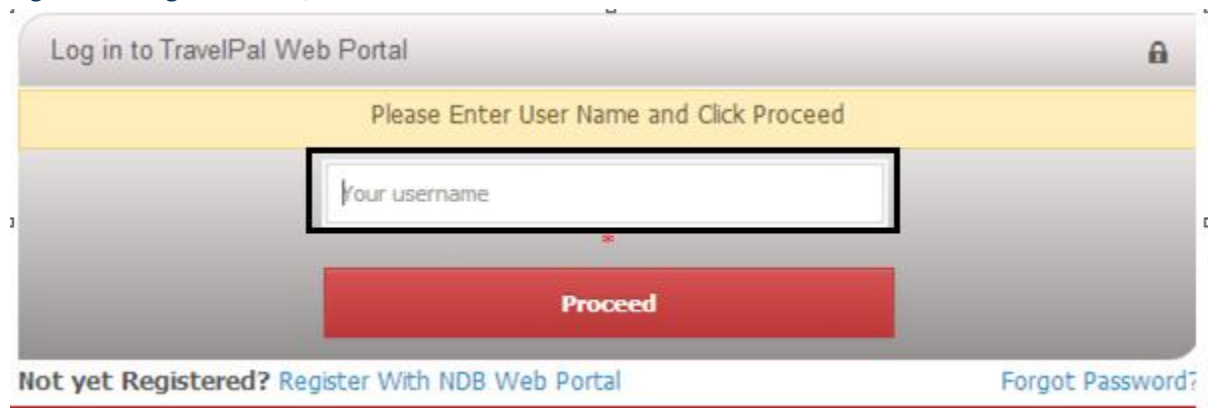
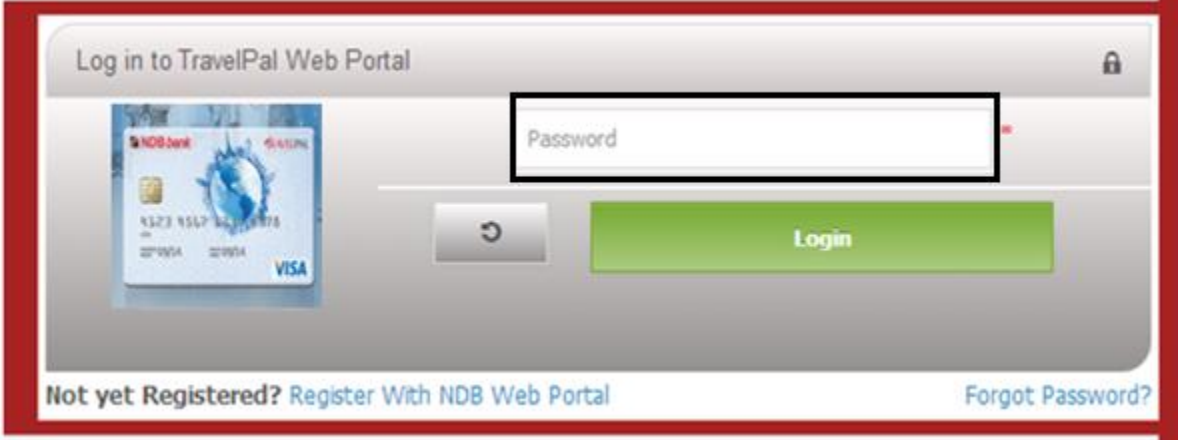


Figure 03 - Login Screen II;



- You should change your password as per your preference;

Figure 04 - Changing Password;

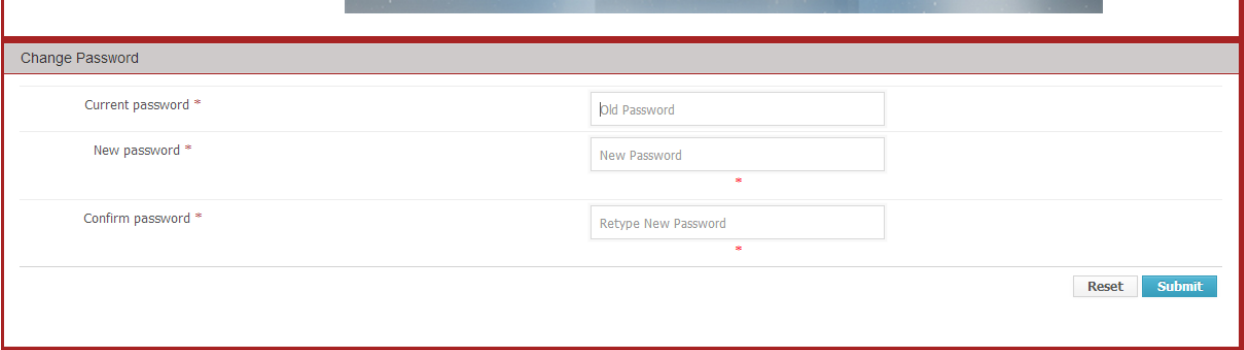



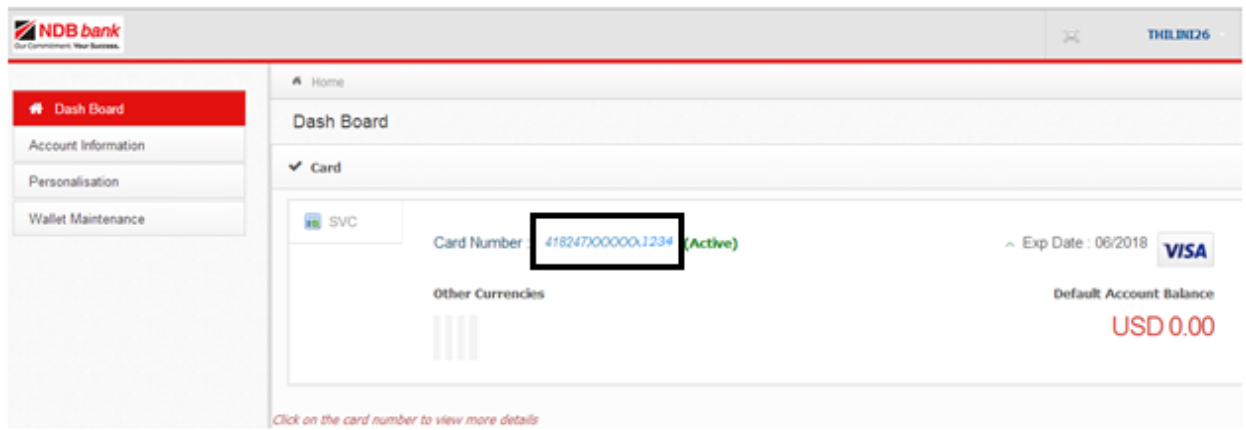
Figure 4.1 – Password change success message;



- By clicking on the “**Login**” you will be re directed to the Login Page – *Figure 03*

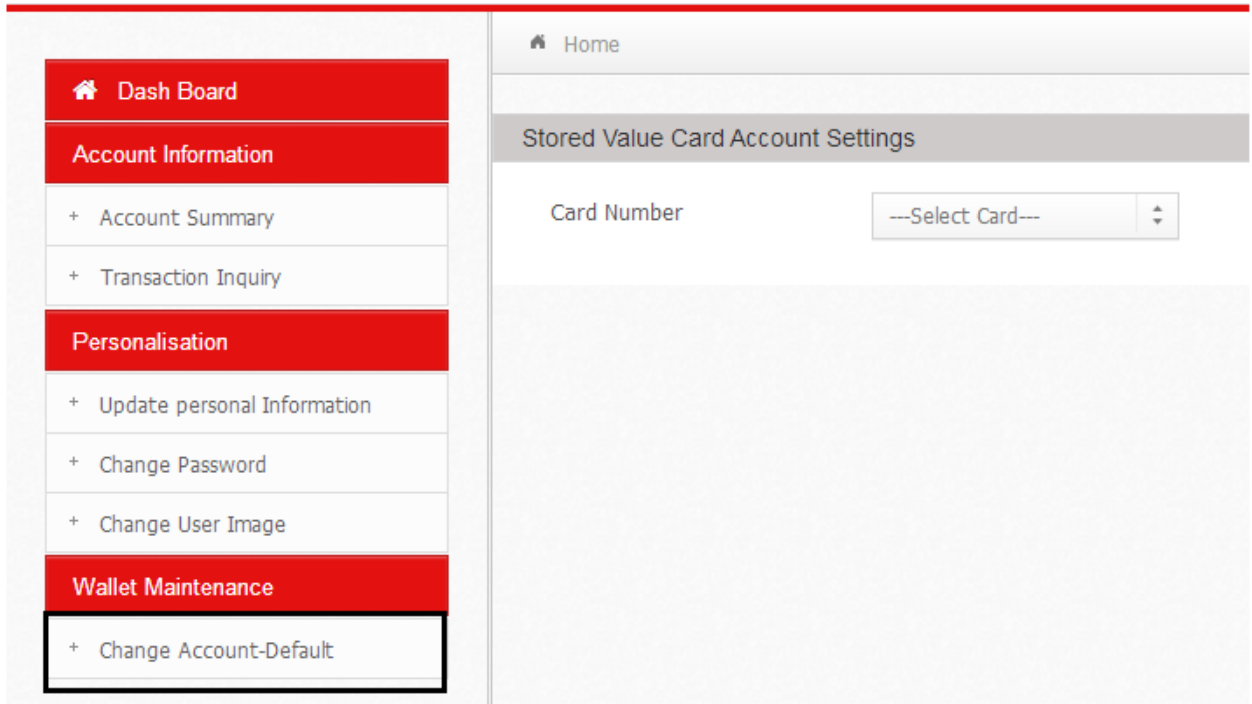
- If the maximum retry-count is reached the system shall lock the corresponding login and you may contact our Call Center to unlock the account.
- **You can view your transaction history and the Travel Pal Card Balance – Click on the Card Number (Blue colored font)**

Figure 5 – Dash Board (Home Page);



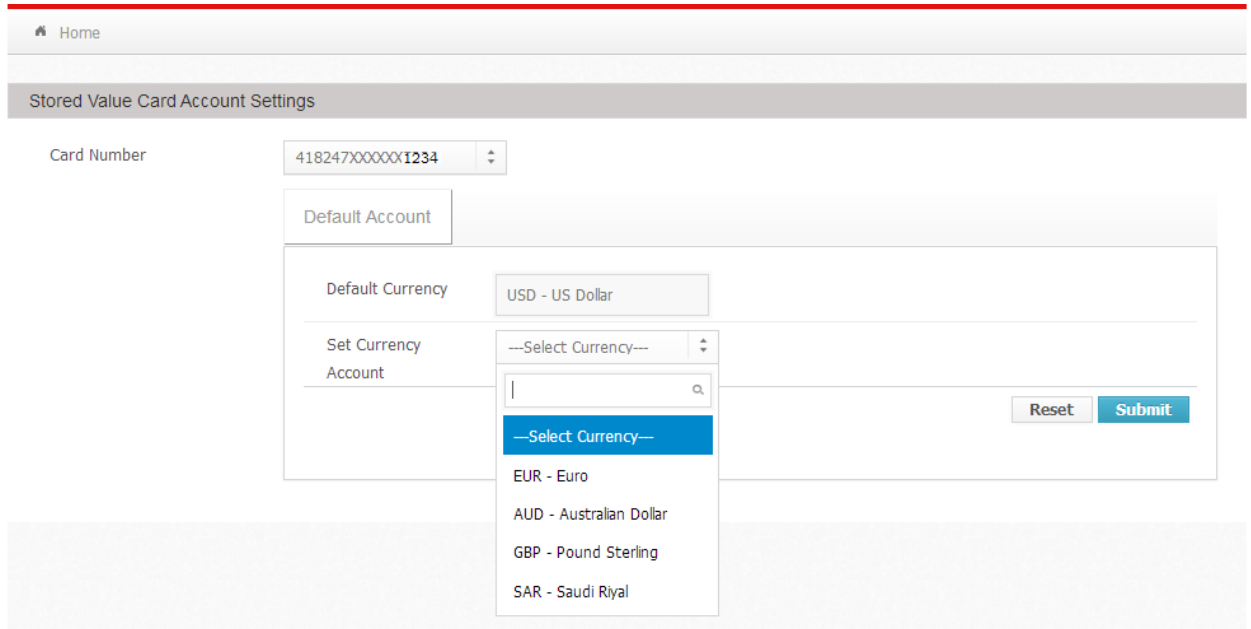
- Click on the **"Change Account – Default"** and you will be directed to change your Travel Pal default currency account

Figure 6.1 – Change Default Currency Account;



- You may change your default currency based on your travelling destination and the loading balances.

Figure 6.2 – Change Default Currency Account;



The screenshot displays the 'Stored Value Card Account Settings' page. At the top, there is a 'Home' link. Below it, the 'Card Number' is shown as 418247XXXXXXI234. The 'Default Account' section is expanded, showing 'Default Currency' set to 'USD - US Dollar'. The 'Set Currency Account' dropdown menu is open, showing options: '--Select Currency--', 'EUR - Euro', 'AUD - Australian Dollar', 'GBP - Pound Sterling', and 'SAR - Saudi Riyal'. The 'EUR - Euro' option is highlighted. There are 'Reset' and 'Submit' buttons at the bottom right of the form.

For further clarifications and assistance please contact 24/7 NDB Call Center (+94)11 244 8888