NDB Travel Pal Web Portal allows you to;

- View Transaction History
- Check your Travel Pal Balance
- Change the Default Currency Account

Compatible Web Browsers;

- IE 10.0 or above
- Google Chrome 35 or above
- Firefox 15 or above
- Opera 23 or above

Visit [www.travelpal.ndbbank](http://www.travelpal.ndbbank).

Figure 01 - Login Page;
Get registered with your ACTIVE status Travel Pal card (Please call NDB Call Center (+94)11 244 8888 to active your Card.) by submitting all the required information as per the given guidelines.

On the Web Portal Landing screen (Figure 1), you may click on the “Register for NDB WEB Portal” button.

**Figure 1.1 - Login Page;**

![Login Page]

**Figure 1.2 - Login Page;**

![Login Page]

**Figure 02- Registration Screen;**

![Registration Screen]
Note: The security code will help you to recover the password
Figure 2.1 - Registration Success Message;

Online Registration for Web Portal

Registration is Successful. Login details will be sent to registered e-mail address. Please click here to redirect to Login

Web Portal Activation and User Registration

- You may receive an e-mail to your registered e-mail address with your User Name and Password.
  Note: This E-mail is a system generated and please do not reply to that e-mail. Please call our NDB Call Center for any inquiries

Figure 2.2 – Email with Login Details;

Log into your Web Portal Account with your User Name and Password

Figure 03- Login Screen I;

Log in to TravelPal Web Portal

Please Enter User Name and Click Proceed

Not yet Registered? Register With NDB Web Portal
You should change your password as per your preference;

By clicking on the “Login” you will be redirected to the Login Page – Figure 03
- If the maximum retry-count is reached the system shall lock the corresponding login and you may contact our Call Center to unlock the account.

- You can view your transaction history and the Travel Pal Card Balance – Click on the Card Number (Blue colored font)

*Figure 5 – Dash Board (Home Page)*;
Click on the “Change Account – Default” and you will be directed to change your Travel Pal default currency account.

Figure 6.1 – Change Default Currency Account;
You may change your default currency based on your travelling destination and the loading balances.

Figure 6.2 – Change Default Currency Account;

For further clarifications and assistance please contact 24/7 NDB Call Center (+94)11 244 8888