



## 12 NEW LOUNGES



## BANGKOK (Thailand)

Suvarnabhumi International (BKK)

#### AIR FRANCE - KLM SKYLOUNGE

International Terminal. Airside - Concourse F, 3rd Floor, Departure Level, near Gate F2.

24 hours daily.

International flights only - Maximum 3 hour stay - Children under 2 years are admitted free - Complimentary massage chairs available - Non-smoking.



## CALGARY (Canada)

YYC Calgary International (YYC)

## ASPIRE LOUNGE INTERNATIONAL DEPARTURES

**International Terminal.** Airside - after Security Checks follow signs for 'Lounge'. At Chili's, proceed through the lounge lobby and take the elevator to the lounge floor.

07:00 - 22:00 daily.

International flights from Concourse D only - Maximum 3 hour stay - Children under 2 years are admitted free - Smart casual dress at all times (no shorts, baseball caps or football shirts allowed) - Non-smoking.



CHITA (Russia) Kadala (HTA)

## **BUSINESS LOUNGE**

**Terminal B.** Airside - 2nd Floor, left side of the terminal. Follow signs to the lounge.

24 hours daily.

Domestic flights only - Maximum 2 hour stay - Children under 2 years are admitted free - Soft drinks limited to tea and coffee only - Smart casual dress at all times - Non-smoking.



Alcoholic drinks and conference facilities are subject to payment.

## **GENEVA** (Switzerland)

International (GVA)

#### AIR FRANCE - KLM LOUNGE

Main Terminal. Airside - 1st Floor, French Sector after Security Control.

05:45 - 20:30 daily.

Access is not permitted between 05:45 - 14:00 Monday and 14:00 - 20:00 Thursday - Friday & Sunday.

Flights departing from the French Sector only - Maximum 3 hour stay - Access may be restricted due to space constraints - Children under 2 years are admitted free - Non-smoking.



## JOHANNESBURG (South Africa)

Lanseria International (HLA)

## **BIDVEST PREMIER LOUNGE**

Landside - 1st Floor, located in the main building.

04:30 - 20:00 Monday - Thursday.

04:30 - 21:30 Friday.

05:00 - 17:30 Saturday.

05:00 - 20:45 Sunday.

Maximum 2 hour stay - Children under 2 years admitted free - Separate smoking room available.



## **LUANG PRABANG (Laos)**

International (LPQ)

## BANGKOK AIRWAYS LUANG PRABANG LOUNGE

Airside - 2nd Floor, Departure Hall, near Gate 3.

09:00 - 17:00 daily.

Maximum 3 hour stay - Children under 3 years are admitted free - Non-smoking.



## PERM (Russia)

Perm Intl Bolshoye Savino (PEE)

## **VIP LOUNGE**

Airside - 2nd Floor, turn left and follow signs to the lounge.

24 hours daily.

Maximum 2 hour stay - Access may be restricted due to space constraints - Children under 2 years are admitted free - Separate children's play area available - Smart casual dress at all times - Non-smoking



Local telephone calls and faxes only.

SARATOV (Russia) Tsentralny (RTW)

#### **COMFORT LOUNGE**

**VIP Terminal.** Airside - 1st Floor, keep to the right hand side, towards the back of the airport and follow signs to the lounge.

24 hours daily.

Children under 2 years are admitted free - Complimentary alcoholic drinks are limited to beer only - Separate smoking area outside the lounge.



Complimentary Check-in and Fast Track Lane services available inside the lounge.

## SAO PAULO (Brazil)

Guarulhos International (GRU)

## **GOL PREMIUM LOUNGE**

**Terminal 2.** Airside - after Security Checks, turn right, at the end of the hall turn right and take the escalator/elevator to the next floor.

06:00 - 00:00 daily.

Domestic departures only - Maximum 4 hour stay - Children under 2 years are admitted free - Non-smoking.



Massage chairs available, subject to payment.

## **TUXTLA GUTIERREZ (Mexico)**

International (TGZ)

## **CARAL VIP LOUNGE**

Airside - after Security Checks, take the elevator or stairs down to the Ground Level and turn left.

05:00 - 22:00 daily.

Maximum 4 hour stay - Children under 5 years are admitted free - Complimentary alcoholic drinks are limited to beer and wine only - Complimentary use of iPad - Non-smoking.



Premium alcoholic drinks are subject to payment.

## PLAZA PREMIUM LOUNGE (DOMESTIC DEPARTURES)

**Domestic Terminal.** Airside - Departure Level 3, near Gate C29 after Security Checks. The lounge is not accessible to passengers departing on international or US transborder flights.

06:00 - 22:00 daily.

Domestic departure flights only - Maximum 3 hour stay - Children under 2 years are admitted free - All children must be accompanied by an adult - Alcoholic drinks are only available for passengers 18 years of age or older - Smart casual dress at all times - Non-smoking.



Fax facilities are subject to payment.

## ZHUKOVSKY (Russia)

International (ZIA)

## HIGH COMFORT HALL LOUNGE

Airside - 2nd Floor, follows signs to the lounge.

24 hours daily.

Maximum 3 hours stay - Children under 2 years are admitted free - Non-smoking.



Alcoholic drinks and conference facilities are subject to payment.

## LOUNGE INFORMATION UPDATES



## ATHENS (Greece)

## Eleftherios Venizelos International (ATH)

## SKYSERV ARISTOTLE ONASSIS LOUNGE - (formerly Aristotle Onassis Lounge) - Terminal A

Please note above name change, new opening times and child entry policy:-

06:00 - 23:00 Monday, Tuesday & Thursday - Friday.

04:00 - 23:00 Wednesday & Saturday - Sunday.

Children under 3 years are admitted free.

## SKYSERV MELINA MERKOURI LOUNGE - (formerly Melina Merkouri Lounge) - Terminal B

Please note above name change and child entry conditions:-

Children under 3 years are admitted free.

## BALTIMORE, MD (USA)

## Thurgood Marshall International (BWI)

## CHESAPEAKE CLUB LOUNGE - International Terminal

New opening times:-

16:00 - 19:00 daily.

## **BERLIN** (Germany)

Schönefeld (SXF)

## **GREEN WINGS LOUNGE - Terminal A**

Revised access conditions:-

Children under 6 years are admitted free.

No maximum stay applies.

## BUDAPEST (Hungary)

Liszt Ferenc International (BUD)

## MENZIES AVIATION LOUNGE - SkyCourt Terminal

New opening times:-

07:00 - 21:00 Sunday - Friday.

07:00 - 18:00 Saturday.

## **BUSAN** (South Korea)

Gimhae International (PUS)

## SKY HUB LOUNGE - International Terminal

New opening times:-

06:00 - 21:30 daily.

CAIRNS (Australia) International (CNS)

#### **REEF LOUNGE - International Terminal**

New opening times:-

04:30 - 12:30 Monday & Friday.

04:30 - 12:00 Tuesday.

04:30 - 07:30 & 09:00 - 14:30 Wednesday & Saturday.

04:30 - 14:30 Thursday.

09:00 - 14:30 Sunday.

Hours may vary accordingly to flight schedules.

## CALGARY (Canada)

YYC Calgary International (YYC)

## ASPIRE LOUNGE TRANSBORDER DEPARTURES (formerly Rocky Mountain Lounge)

Please note above name change, revised location details and service provisions:-

**International Terminal.** Airside - after Security Checks follow signs for 'Lounge'. Proceed through Duty Free and the lounge is on the left hand side. Only accessible to passengers departing from Concourse E for US transborder departures.

Shower and conference facilities available.

Telephone facilities no longer available.

## CANCÚN (Mexico)

International (CUN)

## MERA BUSINESS LOUNGE - Terminal 3

Refurbishment works are complete and the lounge has re-opened.

## GOTHENBURG (Sweden)

Landvetter (GOT)

#### MENZIES BUSINESS LOUNGE - International Terminal

New opening times:-

05:30 - 20:30 Sunday - Friday.

05:30 - 19:30 Saturday.

Hours may vary according to flight schedules.

## GUANGZHOU (China)

Baiyun International (CAN)

## PREMIUM LOUNGE - International Terminal

The lounge has re-opened.

## HELSINKI (Finland)

Vantaa (HEL)

## ALMOST@HOME - Terminal 2

New opening times:-

06:00 - 23:30 daily.

## HOUSTON, TX (USA)

George Bush Intercontinental (IAH)

#### AIR FRANCE LOUNGE - Terminal D

New opening times:-

12:00 - 17:00 daily.

Closed: Dec 25.

## ISLAMABAD (Pakistan)

Benazir Bhutto International (ISB)

## CIP LOUNGE - International Terminal

Revised access conditions and service provisions:-

Access is permitted 3 hours prior to scheduled flight departure.

Conference and shower facilities are no longer available.

## JOHANNESBURG (South Africa)

O.R. Tambo International (JNB)

## SES'FIKILE LOUNGE - Arrivals Terminal

Revised location details:-

**Arrivals Terminal.** Airside - after Immigration and Customs, proceed to the 'Virgin Mobile' stand on your left and take the lift to the Mezzanine Level and turn right.

## KARACHI (Pakistan)

Jinnah International (KHI)

#### **CIP LOUNGE**

Revised access conditions and service provisions:-

Access is permitted 3 hours prior to scheduled flight departure.

Conference and shower facilities are no longer available.

## KRAKÓW-BALICE (Poland)

John Paul II International (KRK)

## **BUSINESS LOUNGE SCHENGEN**

New opening times:

04:30 - 21:00 daily.

## LAHORE (Pakistan)

Allama Igbal International (LHE)

## CIP LOUNGE - International Terminal

Revised access conditions and service provisions:-

Access is permitted 3 hours prior to scheduled flight departure.

Conference and shower facilities are no longer available.

## LOS ANGELES, CA (USA)

International (LAX)

## KAL LOUNGE - Tom Bradley International Terminal

New opening times:-

12:00 - 20:00 daily.

Hours vary according to KAL international flight schedules.

MIAMI, FL (USA) International (MIA)

#### AVIANCA VIP LOUNGE - Concourse J South

Due to peak seasonal activity it is expected this lounge will see an increase in the number of guests. Therefore, access may be periodically restricted due to space constraints.

## NEUQUÉN (Argentina)

Presidente Peron (NQN)

## **AEROPUERTOS VIP CLUB - Main Terminal**

New opening times:-

07:00 - 22:30 Monday - Saturday.

Closed: Sunday.

OLBIA (Italy) Costa Smeralda (OLB)

## **OLBIA AIRPORT CLUB LOUNGE**

The lounge is closed for the Winter season and is scheduled to re-open in APR17.

OSAKA (Japan) Kansai International (KIX)

## KAL BUSINESS CLASS LOUNGE - North Terminal

New opening times:-

07:30 - 14:00 & 15:30 - 19:15 Monday, Wednesday & Friday.

07:00 - 14:00 & 15:30 - 19:15 Tuesday, Thursday & Saturday.

07:30 - 14:00 & 15:30 - 19:35 Sunday.

## RHODES (Greece)

Rhodes Diagoras International (RHO)

## SKYSERV LOUNGE - New Terminal Building

Revised child entry policy:-

Children under 3 years are admitted free.

## SAO PAULO (Brazil)

Guarulhos International (GRU)

## STAR ALLIANCE LOUNGE - Terminal 3

Revised access conditions:-

07:00 - 03:00 daily.

Limited access until FEB17 between 16:00 - 22:00 Thursday - Sunday and local holidays (including the day before the actual holiday).

## SEOUL (South Korea)

Incheon International (ICN)

## SKY HUB LOUNGE - Main Terminal - East Wing

Refurbishment works have been completed and the lounge has re-opened.

## STOCKHOLM (Sweden)

Bromma (BMA)

## BRA LOUNGE - (formerly Yellow Room)

Please note above name change.

## THESSALONIKI (Greece)

Macedonian (SKG)

# SKYSERV MANOLIS ANDRONIKOS LOUNGE - (formerly) Manolis Andronikos Lounge - Main Terminal

Please note above name change and revised child entry policy:-

Children under 3 years are admitted free.

## WINDHOEK (Namibia)

Hosea Kutako International (WDH)

#### **OSHOTO LOUNGE - Terminal 2**

Revised service provisions:-

Shower facilities are no longer available.

Non-smoking lounge.

YINCHUAN (China) Hedong (INC)

## FIRST CLASS LOUNGE - (formerly VIP Lounge) - Domestic Terminal

Please note above name change and revised location details:-

**Domestic Terminal.** Airside - after Security Checks, turn left. The lounge is located on the 2nd Floor of the Departure Hall in the 'North Area', near Gate 7.

## **USA**

## RE-BRAND OF THE ALASKA AIRLINES BOARD ROOM LOUNGES

The Alaska Airlines Board Room Lounges at the following locations have been re-branded Alaska Lounge:-

ANC - Anchorage Ted Stevens International, AK - International - Concourse C
LAX - Los Angeles International, CA - Terminal 6
PDX - Portland International, OR - Concourse C

SEA - Seattle Tacoma International , WA - Concourse D and North Satellite

#### UNITED KINGDOM

## ASPIRE AND SWISSPORT LOUNGES - NEW OPENING TIMES

New opening times at the following locations:-

## BHD - Belfast City - Aspire Lounge

05:00 - 20:45 Sunday - Friday.

05:00 - 18:30 Saturday. Closed: Dec 25.

## BHX - Birmingham Airport - Aspire Lounge

04:30 - 20:30 daily.

Hours may be subject to seasonal changes.

## BRS - Bristol International - Aspire Lounge

04:00 - 19:30 Monday - Friday.

04:00 -18:00 Saturday.

04:00 - 20:00 Sunday.

Hours may be subject to seasonal changes. Closed: Dec 25.

## MME - Durham Tees Valley - Swissport Lounge

04:00 - 11:00 & 14:00 - 18:00 Monday - Thursday.

04:00 - 11:00 & 13:00 - 18:00 Friday.

04:00 - 11:00 Saturday.

04:00 - 11:00 & 17:30 - 21:30 Sunday. Closed: Dec 25.

## EDI - Edinburgh International - Aspire Lounge

04:30 - 20:30 Monday - Friday & Sunday.

04:30 - 18:30 - Saturday.

Hours may be subject to seasonal changes.

## INV - Inerness Dalcross - Aspire Lounge

05:30 - 18:30 daily.

Hours may be subject to seasonal changes. Closed: Dec 25.

## LGW - London Gatwick - Aspire Lounge - North Terminal

04:30 -20:30 daily.

Hours may be subject to change and will vary during the winter schedules.

Closed: Dec 25.

## LTN - London Luton - Aspire Lounge

04:30 - 21:00 daily.

Hours may be subject to seasonal changes. Closed: Dec 25.

## MAN - Manchester International - The Swissport Lounge - Terminal 2

04:00 -18:00 Monday & Thursday - Friday.

04:00 - 19:30 Tuesday.

04:00 - 15:00 Wednesday.

04:00 - 15:30 Saturday.

04:00 - 18:30 Sunday.

Hours may be subject to seasonal changes.

## NCL - Newcastle International - Aspire Lounge

04:30 - 19:00 Sunday - Friday.

04:30 - 17:00 Saturday. Closed: Dec 25.

## TEMPORARY LOUNGE CLOSURES



## **HERMOSILLO** (Mexico)

International (HMO)

## **VIP LOUNGE**

Due to the terminal remodelling, the lounge is temporarily closed until MAY17.

## LONDON (United Kingdom)

Heathrow (LHR)

## THE CLUB MILLESIME AT SOFITEL LONDON HEATHROW - Terminal 5

The lounge will undergo refurbishment works on the following dates:-

## 16JAN16 for approximately 4 weeks

Spa, shower facilities and gym will not be available.

#### 23DEC16 - 03JAN17

Lounge will temporarily close.

Alternate lounge: Aspire, The Lounge and Spa at LHR T5 - Terminal 5. Airside - after Passport Control and Immigration, left of Gate A18 in the Main Departure Terminal. Passengers departing from the Satellites will need to access the lounge before proceeding to the Satellite Gates.

## SAO PAULO (Brazil)

Guarulhos International (GRU)

## **GRU LOUNGE - Terminal 2**

The lounge is temporarily closed for renovations until further notice.

Alternate lounge: GOL Premium Lounge. Terminal 2 - Airside - from International Departure Floor, pass Security Checks, turn left and take escalator to the next floor. The lounge is located on the left.

## PERMANENT LOUNGE CLOSURES



**NEWQUAY (United Kingdom)** 

Cornwall (NQY)

**EXECUTIVE LOUNGE** 

The lounge will close effective 12JAN17.

TAIPEI (Taiwan) Songshan (TSA)

TRANSASIA VIP LOUNGE - Main Terminal

The lounge has closed.

TAIPEI (Taiwan) Taoyuan International (TPE)

TRANSASIA VIP LOUNGE - Terminal 1

The lounge has closed.

Alternate lounges:-

Plaza Premium Lounge (Zone C) - Airside - Level 4, Departure Hall.

Plaza Premium Lounge (Zone D) - Airside - Level 4, Departure Hall.